

File 756:Daily/Sunday Telegraph 2000-2005/Dec 20
(c) 2005 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2005/Dec 20
(c) 2005
File 387:The Denver Post 1994-2005/Dec 19
(c) 2005 Denver Post
File 471:New York Times Fulltext 1980-2005/Dec 20
(c) 2005 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
(c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2005/Dec 18
(c) 2005 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2005/Sep 02
(c) 2005 Detroit Free Press Inc.
File 631:Boston Globe 1980-2005/Dec 19
(c) 2005 Boston Globe
File 633:Phil.Inquirer 1983-2005/Dec 17
(c) 2005 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2005/Dec 17
(c) 2005 Newsday Inc.
File 640:San Francisco Chronicle 1988-2005/Dec 18
(c) 2005 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2005/Dec 20
(c) 2005 Scripps Howard News
File 702:Miami Herald 1983-2005/Dec 17
(c) 2005 The Miami Herald Publishing Co.
File 703:USA Today 1989-2005/Dec 20
(c) 2005 USA Today
File 704:(Portland)The Oregonian 1989-2005/Dec 19
(c) 2005 The Oregonian
File 713:Atlanta J/Const. 1989-2005/Dec 18
(c) 2005 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2005/Dec 20
(c) 2005 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2005/Dec 21
(c) 2005 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2005/Dec 19
(c) 2005 The Plain Dealer
File 735:St. Petersburg Times 1989- 2005/Dec 18
(c) 2005 St. Petersburg Times

| Set | Items | Description |
|-----|--------|---|
| S1 | 298736 | (HISTORIC OR HISTORICAL OR PAST) (7N) (USE OR USES OR USAGE - OR USAGES OR CONSUMPTION? ? OR CONSUME OR CONSUMES OR CONSUMED OR CONSUMING OR BUY OR BUYS OR BUYING OR BOUGHT OR PURCHASE - OR PURCHASES OR PURCHASED OR PURCHASING) |
| S2 | 10705 | S1 (9N) (TELEPHON??? OR TELECOMMUNICATION? ? OR NETWORK? ? OR DOWNLOAD??? OR INTERNET? ? OR ISP OR ISPS OR WEB OR WEBS) |

S3 4305 S2 AND PY<2000

S4 2958 RD (unique items) searched 1-250

Then DIALOG trouble

MJR

12/20/2005

? show files; ds

File 15:ABI/Inform(R) 1971-2005/Dec 20
(c) 2005 ProQuest Info&Learning

File 9:Business & Industry(R) Jul/1994-2005/Dec 19
(c) 2005 The Gale Group

File 610:Business Wire 1999-2005/Dec 20
(c) 2005 Business Wire.

File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2005/Dec 20
(c) 2005 The Gale Group

File 476:Financial Times Fulltext 1982-2005/Dec 21
(c) 2005 Financial Times Ltd

File 624:McGraw-Hill Publications 1985-2005/Dec 19
(c) 2005 McGraw-Hill Co. Inc

File 636:Gale Group Newsletter DB(TM) 1987-2005/Dec 20
(c) 2005 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2005/Dec 20
(c) 2005 The Gale Group

File 613:PR Newswire 1999-2005/Dec 20
(c) 2005 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 16:Gale Group PROMT(R) 1990-2005/Dec 20
(c) 2005 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group

File 634:San Jose Mercury Jun 1985-2005/Dec 18
(c) 2005 San Jose Mercury News

File 148:Gale Group Trade & Industry DB 1976-2005/Dec 20
(c)2005 The Gale Group

File 20:Dialog Global Reporter 1997-2005/Dec 20
(c) 2005 Dialog

File 35:Dissertation Abs Online 1861-2005/Nov
(c) 2005 ProQuest Info&Learning

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group

File 65:Inside Conferences 1993-2005/Dec W3
(c) 2005 BLDSC all rts. reserv.

File 2:INSPEC 1898-2005/Dec W2
(c) 2005 Institution of Electrical Engineers

File 474:New York Times Abs 1969-2005/Dec 19
(c) 2005 The New York Times

File 475:Wall Street Journal Abs 1973-2005/Dec 19
(c) 2005 The New York Times

File 99:Wilson Appl. Sci & Tech Abs 1983-2005/Oct
(c) 2005 The HW Wilson Co.

File 256:TecInfoSource 82-2005/Feb
(c) 2005 Info.Sources Inc

File 47:Gale Group Magazine DB(TM) 1959-2005/Dec 20
(c) 2005 The Gale group

File 570:Gale Group MARS(R) 1984-2005/Dec 20
(c) 2005 The Gale Group

File 635:Business Dateline(R) 1985-2005/Dec 20
(c) 2005 ProQuest Info&Learning

File 477:Irish Times 1999-2005/Dec 20
(c) 2005 Irish Times

File 710:Times/Sun.Times(London) Jun 1988-2005/Dec 16
(c) 2005 Times Newspapers

File 711:Independent(London) Sep 1988-2005/Dec 20
(c) 2005 Newspaper Publ. PLC

? show files; ds

File 15:ABI/Inform(R) 1971-2005/Dec 19
(c) 2005 ProQuest Info&Learning
File 9:Business & Industry(R) Jul/1994-2005/Dec 19
(c) 2005 The Gale Group
File 610:Business Wire 1999-2005/Dec 20
(c) 2005 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire
File 275:Gale Group Computer DB(TM) 1983-2005/Dec 20
(c) 2005 The Gale Group
File 476:Financial Times Fulltext 1982-2005/Dec 21
(c) 2005 Financial Times Ltd
File 624:McGraw-Hill Publications 1985-2005/Dec 19
(c) 2005 McGraw-Hill Co. Inc
File 636:Gale Group Newsletter DB(TM) 1987-2005/Dec 20
(c) 2005 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2005/Dec 20
(c) 2005 The Gale Group
File 613:PR Newswire 1999-2005/Dec 20
(c) 2005 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 16:Gale Group PROMT(R) 1990-2005/Dec 20
(c) 2005 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 634:San Jose Mercury Jun 1985-2005/Dec 18
(c) 2005 San Jose Mercury News
File 148:Gale Group Trade & Industry DB 1976-2005/Dec 20
(c)2005 The Gale Group
File 20:Dialog Global Reporter 1997-2005/Dec 20
(c) 2005 Dialog
File 35:Dissertation Abs Online 1861-2005/Nov
(c) 2005 ProQuest Info&Learning
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group
File 65:Inside Conferences 1993-2005/Dec W3
(c) 2005 BLDSC all rts. reserv.
File 2:INSPEC 1898-2005/Dec W2
(c) 2005 Institution of Electrical Engineers
File 474:New York Times Abs 1969-2005/Dec 19
(c) 2005 The New York Times
File 475:Wall Street Journal Abs 1973-2005/Dec 19
(c) 2005 The New York Times
File 99:Wilson Appl. Sci & Tech Abs 1983-2005/Oct
(c) 2005 The HW Wilson Co.
File 256:TecInfoSource 82-2005/Feb
(c) 2005 Info.Sources Inc
File 47:Gale Group Magazine DB(TM) 1959-2005/Dec 20
(c) 2005 The Gale group
File 570:Gale Group MARS(R) 1984-2005/Dec 20
(c) 2005 The Gale Group
File 635:Business Dateline(R) 1985-2005/Dec 19
(c) 2005 ProQuest Info&Learning
File 477:Irish Times 1999-2005/Dec 20
(c) 2005 Irish Times
File 710:Times/Sun.Times(London) Jun 1988-2005/Dec 16
(c) 2005 Times Newspapers
File 711:Independent(London) Sep 1988-2005/Dec 19
(c) 2005 Newspaper Publ. PLC

File 756:Daily/Sunday Telegraph 2000-2005/Dec 20
(c) 2005 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2005/Dec 20
(c) 2005
File 387:The Denver Post 1994-2005/Dec 19
(c) 2005 Denver Post
File 471:New York Times Fulltext 1980-2005/Dec 20
(c) 2005 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
(c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2005/Dec 18
(c) 2005 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2005/Sep 02
(c) 2005 Detroit Free Press Inc.
File 631:Boston Globe 1980-2005/Dec 19
(c) 2005 Boston Globe
File 633:Phil.Inquirer 1983-2005/Dec 17
(c) 2005 Philadelphia Newspapers Inc
File 638:Newsday/New York Newsday 1987-2005/Dec 17
(c) 2005 Newsday Inc.
File 640:San Francisco Chronicle 1988-2005/Dec 18
(c) 2005 Chronicle Publ. Co.
File 641:Rocky Mountain News Jun 1989-2005/Dec 19
(c) 2005 Scripps Howard News
File 702:Miami Herald 1983-2005/Dec 15
(c) 2005 The Miami Herald Publishing Co.
File 703:USA Today 1989-2005/Dec 19
(c) 2005 USA Today
File 704:(Portland)The Oregonian 1989-2005/Dec 17
(c) 2005 The Oregonian
File 713:Atlanta J/Const. 1989-2005/Dec 18
(c) 2005 Atlanta Newspapers
File 714:(Baltimore) The Sun 1990-2005/Dec 19
(c) 2005 Baltimore Sun
File 715:Christian Sci.Mon. 1989-2005/Dec 20
(c) 2005 Christian Science Monitor
File 725:(Cleveland)Plain Dealer Aug 1991-2005/Dec 18
(c) 2005 The Plain Dealer
File 735:St. Petersburg Times 1989- 2005/Dec 18
(c) 2005 St. Petersburg Times

| Set | Items | Description |
|-----|--------|---|
| S1 | 110312 | ((PRIOR OR PREVIOUS OR FORMER) (S) (TELEPHONE OR TELECOMMUNICATION? ?)) AND PY<2000 |
| S2 | 71144 | (ORDER??? OR CHANG??? OR BUY??? OR PURCHAS???) (9N) ((TELEPHONE OR TELECOMMUNICATION? ? OR NETWORK? ? OR INTERNET? ? OR I-SP? ? OR UTILITY OR UTILITIES) (W) (SERVICE OR SERVICES)) |
| S3 | 1111 | S1 AND S2 |
| S4 | 736 | RD (unique items) |

searched through

[Then tried further sets, but DIALOG crashed]

NOT

12/20/2005

DIALOG(R)File 387:The Denver Post
(c) 2005 Denver Post. All rts. reserv.

00209993 (THIS IS THE FULLTEXT)
Third-party phone firms' troubles told
The Denver Post
Denver Post, WED1 ED, P C-02
Wednesday, March 23, 1994

TEXT:

The state's chief representative for utility customers told US West of serious problems with third-party phone service providers during a meeting yesterday that also included officials of the Colorado Public Utilities Commission.

"We made it clear to them that some of their customers are getting ripped off," said Ron Binz, director of the Office of Consumer Counsel. "We're studying our legal options for these companies, which may be illegally offering phone service at inflated prices."

About 500 Coloradans - many whose **previous** phone service had been cut off by US West for non-payment - have opted for service with third-party providers such as Ameritel, Alternative **Telephone Services** and Dial-Tone Corp. These services, which **buy** lines from US West, charge higher rates for basic service and require that past US West debt be paid over time.

Problems arose earlier this month when US West received calls from a number of Dial-Tone customers whose phone service had been interrupted.

Edie Ortega, a US West spokesperson, said yesterday that the company would continue to talk with the PUC and Binz's office about complaints and debt payment options.

Copyright (c) 1994 The Denver Post. All rights reserved.

DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2005 The Gale Group. All rts. reserv.

03885400 Supplier Number: 48493388 (THIS IS THE FULLTEXT)
Electric Lightwave Ready To Offer Local Number Portability 05/21/98

Dennis, Sylvia
Newsbytes, pN/A
May 21, 1998

TEXT:

VANCOUVER, WASHINGTON, U.S.A., 1998 MAY 21 (NB) -- By Sylvia Dennis, Newsbytes. Electric Lightwave [NASDAQ:ELIX] has announced it will offer subscribers in the Phoenix, Arizona, and Seattle, Washington, areas access to phone number portability facilities.

Under phase one of its number portability project, Electric Lightwave will offer business customers in these two areas the facility of keeping their existing local loop phone number when they transfer to the company's services.

According to Electric Lightwave, number portability enables customers to make local telecommunications service provider choices based on service, quality and price, rather than on a need to keep a particular telephone number -- which, up until now, has not been an option for businesses.

Newsbytes notes that local number portability is one of the nationwide requirements of the Telecommunications Act of 1996 -- legislation which was designed to open up competition between telephone service providers.

Under FCC rules, all US local loop carriers must start to offer number portability to their business subscribers by the end of this year.

According to Electric Lightwave, it should be able to offer number portability to business phone users in many other parts of the US, including Boise, Idaho, Salt Lake City, Utah, Sacramento, California, and Portland, Oregon, later this year and is on target with this plan.

"Electric Lightwave was an early adopter of the concept of local number portability because it gives consumers the option of keeping their telephone number even if they **change telephone service** providers," explained Dave Sharkey, the firm's president.

According to Sharkey, two years **prior** to the **Telecommunications Act** of 1996, the company started testing different approaches for solving portability issues "because we saw it as a valuable consumer benefit."

Sharkey notes that businesses are particularly affected by telephone number changes, since these changes result in higher costs -- for re-printing stationery and business cards, directory listings, advertising and sales materials, as well as the loss of a telephone number which customers may have come to identify with the business itself.

Local number portability, he said, will allow business customers to save on the expenses of changing phone numbers when they make the decision to switch service providers.

Electric Lightwave has published a white paper on number portability, which can be found on the firm's Web site at <http://www.eli.net>.

Reported by Newsbytes News Network, <http://www.newsbytes.com>.

(19980521/Press Contact: Michele Ruegg, Kaufer Miller Communications
425-450-9965; Reader Contact: Electric Lightwave 360-816-3602 /WIRES
TELECOM/)

THIS IS THE FULL TEXT: COPYRIGHT 1998 Newsbytes Inc. Subscription:
Published semi-weekly. Contact Newsbytes, 406 West Olive Street,
Stillwater, MN 55082-4945. Phone (612) 430-1100. FAX (612) 430-0441.
COPYRIGHT 1999 Gale Group

DIALOG(R)File 610:Business Wire
(c) 2005 Business Wire. All rts. reserv.

00053378 19990602153B1268 (THIS IS THE FULLTEXT)
NaviNet to Showcase Next Generation Dial-up IP Services
Business Wire
Wednesday, June 2, 1999 11:22 EDT
WORD COUNT: 611

TEXT:

ANDOVER, MASS. (June 2) BUSINESS WIRE -June 2, 1999 - Expanded coverage, high-availability modem access and Web-based tools help ISPs to add and support subscribers nationwide

NaviNet, Inc., a majority-owned subsidiary of CMGI, Inc., will showcase its outsourced dial-up IP network services for ISPs at SUPERCOMM '99. Based upon the NaviNet Technology Platform now rolling out nationwide, these network services allow ISPs to expand into new markets, improve their profitability, and increase customer satisfaction by providing cost-effective, high-availability modem connectivity to the Internet. Services to be showcased include GeoDial SP, the company's Internet access service; its Web-based network management tools; and its managed RADIUS user authentication service. Nationwide Network Expansion
NaviNet is aggressively deploying its network nationwide and currently covers one third of the U.S. Internet population. "We're ahead of both our customer goals and our roll-out schedule for '99 and will cover more than 80% of online Internet users by year's end," said NaviNet CEO T.C. Browne. The company began its expansion in January of 1999.

NaviNet's network is built on the NaviNet Technology Platform, a unique network architecture that provides the best price/performance Internet access service in the industry - GeoDial SP. Jim Winkleman, NaviNet's CTO, notes that "The NaviNet Technology Platform avoids bandwidth bottlenecks both on the PSTN and at congested public peering points on the Internet. This virtually eliminates busy signals- the No. 1 complaint of end users." GeoDial SP

NaviNet's flagship Internet access service, GeoDial SP, will be showcased at SUPERCOMM '99. This service allows ISPs to profitably add new subscribers in key areas of the country for as much as 50% less than its competitors charge. Web-based Management Tools

As an enhancement to its GeoDial SP Internet access service, NaviNet will also be demonstrating its Web-based tools for network management. These tools allow NaviNet's ISP customers to more efficiently provide first-level online customer support to their end-users, thereby lowering their cost per **subscriber**. SUPERCOMM attendees will observe how, by simply logging onto NaviNet's fully secure, robust **Web** site, **ISPs** can retrieve detailed real-time and **historic** information, including **network usage** patterns, disconnect causes, user session length, number of lines in use, and current network conditions. Managed RADIUS User Authentication Service

For ISPs who prefer to outsource their subscriber RADIUS server, NaviNet offers a fully-managed solution hosted in carrier-class data centers. ISPs who purchase this optional service manage their subscriber database in real-time through a Web-based interface. In the booth

In their booth at SUPERCOMM, NaviNet will be running a video

presentation that explains the benefits of the company's NaviNet Technology Platform and the service it enables - GeoDial SP. A separate kiosk will host the Web-tools demonstration. NaviNet will also have professionals available to consult with visitors on a wide range of issues including Internet connectivity, Service Level Agreements, end-user support, and coverage areas. About NaviNet Focused on ISPs who want to quickly expand their coverage, capacity and capabilities, NaviNet is an innovative Internet Access Provider offering cost-effective, high-availability national network services to ISPs. NaviNet's network services are based upon the NaviNet Technology Platform, a unique and innovative network architecture that provides the best price/performance ratio available for dial-up access. The elements of the NaviNet Technology Platform include a nationwide highspeed IP backbone, private transit Internet connectivity, the use of switch bypass technology, and the deployment of NaviPOPs that aggregate calls over a massive local-calling area. More information about NaviNet is available by accessing <http://www.navinet.net>.

-0- bh/ny*

CONTACT: NaviNet
Katharine Coles, 978-552-3309

Email: kcoles@navinet.net
or

TSI Communications
Justine McDermott
212-320-2289
Email: jmcdermott@tsicomm.com

KEYWORD: MASSACHUSETTS
INDUSTRY KEYWORD: COMPUTERS/ELECTRONICS COMED TELECOMMUNICATIONS
INTERACTIVE/MULTIMEDIA/INTERNET TRADESHOW

Copyright (c) 1999 Business Wire. All rights reserved.